



**CSI College of Engineering, Ketti  
The Nilgiris - 643215**



**HELP DESK  
ESCALATION PROCEDURE**

Section & Level	Admission	Hostel	Department								Controller of Examination	Scholarship
			AI&DS	CIVIL	CSE	ECE	EEE	MECH	IT	S&H		
Level 1	<p align="center">Nodal Officers-Help desk Dr.R.Mercy Shanthi and 7339012615 principal@csice.edu.in</p>											
Level 2	Student Section - Prof. Depa	Deputy warden - Prof. Bill dass Santhosam	Faculty Advisor - Prof. Jeeva	Faculty Advisor - Prof. Gokul Ram	Faculty Advisor - Prof. Ruth Samuel	Faculty Advisor - Prof. Sivalingan	Faculty Advisor - Prof. Shankar	Faculty Advisor - Prof. Nijesh	Faculty Advisor - Prof. Anitha	Faculty Advisor - Dr. R. Geetha Programme Coordinator - Prof. T. Prakash	Assistant Controller - Dr. Silamboli	Student Section - Ramya
Level 3	Superintendent - Prof. Dominic Xavier	Hostel Superintendent - Dr. Joshua Gnanasakaran	Programme Coordinator - Prof. Sofina	Programme Coordinator - Prof. Geetha Kumari	Programme Coordinator - Prof. Priya	Programme Coordinator - Dr. R. Chandrasekaran	Programme Coordinator - Dr. N. Satyabama	Programme Coordinator - Dr. N. Sivakumar	Programme Coordinator - Prof. A. Banupriya	Programme Coordinator - Prof. T. Prakash	Deputy Controller - G. Thiagarajan	Superintendent - Dr. R. J. Kana

Level 4	PA to Principal-Geetha	Residential Tutor-T.Prakash	HOD-Prof.Billdass Santhosam	HOD-Dr.Joshua Gnanasekaran	HOD-Prof.P.Nisha Priya	HOD-Dr.K.Komathy Vanitha	HOD-Dr.Joshua Gnanasekaran	HOD-Prof.Pradap	HOD-G.Thiagarajan	HOD-Prof.Dominic Xavier		PA to Principal-Geetha
Level 5	Principal-Dr.R.Mercy Shanthi											